

Mixvoip acquires Crossing Telecom's customers

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Largest transaction in company history consolidates Mixvoip's position as a leading telecom and IT provider in Luxembourg

Luxembourg, 3 September 2025 – Mixvoip, a major telecommunications and IT provider headquartered in Luxembourg, today announces the acquisition of Crossing Telecom's customer portfolio, effective 15 July 2025. This strategic move – the largest in Mixvoip's history – confirms its 2nd place in fixed telephony (source: [ilr.lu](#))

Continuity and peace of mind for customers

For the 450 SMEs concerned, there will be no immediate changes: services will continue uninterrupted and the usual contacts will remain available. Mixvoip is ensuring a smooth transition and preserving the level of proximity, responsiveness and service excellence for which it is renowned.

To guarantee this continuity, Mixvoip has also integrated Crossing Telecom's staff, preserving the trusted relationships already established with customers.

“Crossing Telecom's customers can be fully reassured: they will continue to benefit from the same quality of service, now enhanced by new opportunities,” emphasises Loïc Didelot, CEO of Mixvoip.

An expanded range of services

This integration gives Crossing Telecom's customers access to a much wider portfolio of solutions, going far beyond traditional fixed telephony and internet services:

- Integrated mobile telephony
- Advanced cybersecurity solutions

- IPTV offers developed by Mixvoip

With more than 75 passionate specialists, Mixvoip provides comprehensive local expertise to meet the evolving technological needs of businesses of all sizes.

A strategic step for Mixvoip

Founded in 2008, Mixvoip continues to expand its footprint across Europe while staying true to its DNA: delivering local, flexible solutions tailored to customers' needs.

“This acquisition reflects our commitment to growth and innovation. It consolidates our position in Luxembourg and the Greater Region, while opening up new opportunities to better support businesses in their technological challenges,” concludes Loïc Didelot.

About Mixvoip

Mixvoip is a major Luxembourg telecoms and IT player, currently serving nearly 5,000 organisations in Luxembourg and abroad. Around 10% of these are in the public sector, including schools, municipalities and government institutions.

Thanks to a strong network of partnerships, one in four customers chooses Mixvoip through a partner--a testament to the trust it enjoys among industry experts. As a wholesale partner of leading telecom providers, Mixvoip also supports multinational operators in serving their business clients in Luxembourg.

For more information, visit www.mixvoip.com.

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Mixvoip

Newsroom: <https://wireassociation.eu/newsroom/mixvoip>

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