General State Attorney’s Office modernises its legal management with artificial intelligence through Telefónica and IBM

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Telefónica is a technology partner of the General State Attorney’s Office as a result of the tender awarded to the company in 2025. The project aims to improve the management of and access to relevant legal information, increasing efficiency in the daily work of professionals and facilitating more agile and accurate decision-making.

Telefónica, through its digital business unit Telefónica Tech, has developed the intelligent “TEMIS” system in collaboration with IBM and integrated it into the General State Attorney’s Office’s catalogue of digital services to bring order to a very large volume of legal documentation and turn it into a useful resource for the daily work of state lawyers.

Based on the artificial intelligence technology of the IBM watsonx platform, TEMIS allows users to locate related previous lawsuits, identify comparable cases and analyse relevant similarities and differences. In this way, professionals can rely on well-founded precedents to prepare their responses more quickly and accurately, without ever compromising legal judgement or final professional supervision.

These capabilities reduce analysis times, improve consistency in the application of criteria and free up time for higher-value tasks, enhancing the quality of the legal service provided by the institution.

> With TEMIS, we are taking a decisive step forward in our digital transformation strategy. This tool allows us to work with greater agility and precision, enhancing the quality of the legal assistance we provide to the State. Technology must be at the

> service of the public good, and this project shows that it is possible to incorporate artificial intelligence while maintaining the rigour, security and professional supervision that characterise the General State Attorney's Office,

said David Vilas of the State Attorney.

Almudena Bonet, AI Product Manager at Telefónica Tech, said:

> The development and integration of the TEMIS application into the General State Attorney's Office's existing systems brings innovation and legal support by allowing lawyers to offload repetitive tasks, reducing the time spent on analysing claims and other operational processes. The application of Generative AI in Public Administration is playing a key role due to its transformative power and its ability to automate many processes to make them more efficient and competitive.

Jacobo Garnacho, Head of Data&AI Sales at IBM, emphasised:

> When we started working on this project, we understood from the outset that AI would only be useful if it adapted to the way lawyers work, not the other way around. TEMIS achieves precisely that. It organises and makes accessible a huge volume of legal knowledge, allowing lawyers to devote their time to what really matters: analysing, deciding and providing judgement. That is true digital transformation.

Technology to structure and understand legal information

TEMIS has been developed using IBM cloud technology and uses IBM Watsonx as the engine for the organisation, classification and intelligent search of legal documentation. Both companies, Telefónica and IBM, have worked together to develop advanced natural language processing and artificial intelligence models and to configure virtual agents so that the platform is able to understand the content of documents and offer relevant results in a contextualised manner.

The solution is designed to grow progressively, incorporating new document sets and expanding its scope as the needs of the General State Attorney's Office evolve. Its flexible architecture allows it to manage large volumes of information and adapt to different areas of work within the organisation.

TEMIS has also been configured to operate without processing personal data, ensuring secure use in line with the regulatory framework applicable to the Public Administration. The platform works exclusively with anonymised information or information that has been stripped of identifying data, reinforcing the protection of files. This approach is part of Telefónica and IBM's commitment to responsible, supervised and governed artificial intelligence, based on criteria of traceability, transparency and control throughout the entire life cycle of the models.

On Monday, 2 March, at 10:30 a.m., this project will be presented at the IBM stand at the Mobile Word Congress in a conversation involving David Vilas Álvarez, General State Attorney's Office; Almudena Bonet, AI Product Manager at Telefónica Tech; and Jacobo Garnacho, Head of Data&AI Sales at IBM.

For more information: Telefónica at MWC 2026

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