Telefónica Tech scales up its global cybersecurity services with Microsoft

Telefónica Tech announces a new agreement with Microsoft to bring next-generation cybersecurity services to enterprises around the world signed at the RSA conference being held in San Francisco (California, USA).

This collaboration will integrate Microsoft's advanced security and artificial intelligence solutions with Telefónica Tech's operational cybersecurity expertise. Customers will benefit from proactive, integrated, automated and real-time security management.

Telefónica Tech expands its existing cybersecurity portfolio, including services as Detection & Response, Identity Access Management, Cyber Threat Intelligence or Data Protection, among others, to improve incident response capabilities and optimize security processes. The company will integrate Microsoft's cybersecurity capabilities, including Microsoft Copilot for Security tool, with its existing security operations. This 24×7 protection is managed by Telefónica Tech specialized teams -with the highest qualifications and certifications in Microsoft technology- from Telefónica Tech's DOC (Digital Operations Centers) located in Madrid and Bogota, Colombia.

María Jesús Almazor, COO of Telefónica Tech for Spain and the Americas:

> This global cooperation between Telefónica Tech and Microsoft is a key milestone. Companies around the world will take advantage of all the opportunities that technology offers to digitize processes and jobs, including tools based on generative artificial intelligence, with maximum security.

Alberto Granados, president of Microsoft Spain:

> The collaboration between Telefónica Tech and Microsoft will

allow us to offer our customers innovative security solutions powered by Artificial Intelligence with the aim of improving their cyber-resilience.

Telefónica Tech is a managed security services provider (MSSP), recognized 2nd on MSSP Alert's Top 250 Global MSSP list in 2023. The company offers organizations access to a team of highly qualified cybersecurity experts without the need to invest in internal technology and equipment. In 2023, Telefónica Tech was recognized by Microsoft as Partner of the Year in Spain, in addition to achieving the highest level of partnership in all of its designations, including security and Azure Expert Managed Services Provider (MSP). In 2024, Telefónica Tech has added the specializations of Cloud Security and Threat Protection, which enhances the company's technical capabilities from Microsoft.

This new cybersecurity agreement is a further step in the long-term collaboration between the two companies. Last February, Microsoft announced its Responsible AI Innovation Center (RAIIC) in Spain, in which Telefónica Tech collaborates, along with 15 other technology partners, to promote the adoption and secure use of artificial intelligence. In this center, training sessions will be developed, as well as innovative AI use cases, and safe and responsible application guidelines of this technology.

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