Mobility service provider Elli launches new tariffs offering higher flexibility

PUBLISHED MAY 24, 2023
BY VOLKSWAGEN

Europe’s largest charging network cuts contract period to just one month and moves over to kWh-based billing Europe-wide

- Blocking fee will only be charged after four hours

- New charging tariffs to apply from June 1, 2023 to all brands – Elli, SEAT/CUPRA, ŠKODA, Audi, Volkswagen and Volkswagen Commercial Vehicles – in 28 European market

Energy and charging solutions provider Elli is changing its charging tariffs effective June 1, 2023. The new price system will provide even more flexibility for Elli’s customers: price-per-minute charging will no longer apply anywhere in Europe, vehicles can be connected to AC chargers for longer before a blocking fee is charged, and the minimum contract period for charging plans will be reduced to one month. These measures will help to cushion the price increases for new customers that rising costs have made unavoidable.

Customers of Elli and the SEAT/CUPRA, ŠKODA, Audi, Volkswagen and Volkswagen Commercial Vehicles brands will benefit from a new price system starting June 1. The specific terms will vary from country to country and from brand to brand but will be clearly shown in the relevant apps. The switch from billing based on charging time to consumption-based charging in kilowatt hours (kWh) will now benefit all users without exception. Going forward, the blocking fee for vehicles parked at AC (alternating current) charging stations that are not being charged will be imposed after four hours instead of three. The blocking fee at AC charging stations will continue to be suspended between 9 p.m. and 9 a.m.

Depending on the plan, the minimum contract period will also be reduced from twelve months to just one or three months. This will allow customers to choose the best plan for their needs, even at short

notice – for example for longer trips taken during the summer holidays. The convenient Plug & Charge technology for automatic registration, charging and billing will also continue to be part of all brands' plans.

Another new feature planned is a selected partner network that will make charging even more convenient. This will be rolled out as part of the plans offered by Elli, SEAT, ŠKODA, Audi and Volkswagen and will allow additional partners to benefit from the lower prices that up to now were the preserve of IONITY users.

In making these changes, Elli is doing its part to cushion the price increases that charging station operators are forced to implement to cover rising costs: along with the higher infrastructure costs, the operators will also pass on the electricity price increases to Elli. The new charging plans enter into force on June 1, 2023 for new customers in 28 European markets and will be transparently itemized in the relevant apps for all Elli, SEAT/CUPRA, ŠKODA, Audi and Volkswagen customers. In Germany, the basic monthly fee for the middle plan will also be reduced to EUR 4.99.

Elli provides an extensive portfolio of energy and charging solutions

With a workforce of some 300 employees, Elli takes care of the things that matter to settlements with customers at the touchpoints between energy and mobility. Elli is the Volkswagen Group brand that offers a wide portfolio of energy and charging solutions in Europe and also acts as a provider of mobility services. Its current range of products includes charging solutions for private customers and companies – from the customers' own wall boxes and the mobile charging station Flexpole to charging services and - innovative and smart green-power rates. Elli offers digital solutions and services designed to create seamless experiences at public charging stations. Elli was founded in 2018 and has offices in Berlin, Wolfsburg and Munich.

You will find more information at https://www.elli.eco/de/startseite

1Plug & Charge not included in Elli's free rate

Press release distributed by Wire Association on behalf of Volkswagen, on May 24, 2023. For more information subscribe and follow us.

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